Privacy Policy

Effective date: 1st May 2025

# Who We Are

Business Name: J&LM Consultants Ltd

Registered Address: First Floor, 81–85 High Street, Brentwood, Essex, CM14 4RR

Email: enquiries@jandlmconsultants.co.uk

Phone: 07459 116731

ICO Registration Number: ZB868247

# What Personal Data We Collect

We may collect and process the following types of personal data:

- Name and contact details (email, phone, address)

- Identification or background information

- Details relevant to investigations (e.g. photos, video/audio, surveillance logs)

- Financial or business information where required

- Website usage information (IP address, browser type, etc.)

# How We Collect Your Data

We collect data through:

- Direct communication (e.g. emails, calls, meetings)

- Our website contact forms

- Public records and databases

- Third parties with legal grounds (e.g. clients, legal professionals)

# Why We Collect and Use Your Data

We use your data to:

- Provide investigative and consultancy services

- Communicate with you about your enquiry or case

- Fulfil legal obligations under UK law

- Manage risk and comply with regulatory requirements

- Improve our website and service offerings

# Legal Basis for Processing

We process your data based on:

- Consent – when you voluntarily provide information

- Contract – to carry out services as agreed

- Legal obligation – to comply with the law

- Legitimate interests – in conducting and supporting investigations

# How We Store and Protect Your Data

We use appropriate physical, electronic, and organisational measures to ensure your data is secure:

- Encrypted storage for sensitive data

- Access control policies

- Regular audits and data minimisation

- Professional-grade antivirus and cyber security protections

We do not store data longer than necessary. Retention periods vary based on the type of case and legal requirements.

# Sharing Your Data

We only share your personal information when strictly necessary, and only with:

- Legal or regulatory authorities (if required)

- Our legal representatives or insurers

- Trusted third parties contracted for investigative purposes, under confidentiality agreements

We do not sell or rent your personal data.

# Your Rights Under GDPR

You have the right to:

- Access the personal data we hold about you

- Request correction of inaccurate or incomplete data

- Request deletion of your data (in some cases)

- Object to or restrict processing

- Withdraw consent at any time (if processing is based on consent)

- Lodge a complaint with the ICO

To exercise your rights, contact us at: enquiries@jandlmconsultants.co.uk

# Cookies & Website Analytics

We may use cookies for website analytics and performance tracking.

You will be informed via a cookie banner and given the choice to accept or reject non-essential cookies.

# Updates to This Policy

We reserve the right to update this Privacy Policy at any time.

Updates will be posted on this page with the revised date.

# Contact Us

If you have any questions about this policy or your personal data, please contact:

J&LM Consultants Ltd

First Floor, 81–85 High Street, Brentwood, Essex, CM14 4RR

enquiries@jandlmconsultants.co.uk

07459 116731

https://jandlmconsultants.co.uk